

Suwannee County Health Department



2011—2012 Annual Report



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Message from the Administrator

Dear Suwannee County Community Members,

It is my great pleasure to present the 2011-2012 Annual Report. This Annual Report outlines our mission, vision, and values and presents a “snapshot” of the services provided to our community during the 2011-2012 fiscal year. The Suwannee County Health Department provides a range of services to the residents of our community – from promoting healthy lifestyles, and protecting the health of our residents through immunizations and disease investigations, to providing prenatal, primary care and dental services.

One of our major accomplishments this past year was a collaborative community health improvement project with participation from multiple health professionals, community partners, and concerned citizens. This effort was a joint venture between the Youth Advocacy Partnership and the Suwannee County Health Department. This collaborative community effort resulted in the production of the 2011 Community Health Improvement Plan (CHIP). The CHIP serves as a framework for health improvement in Suwannee County and includes strategic health issues and actions and goals to achieve improved health. The CHIP report can be viewed online at http://healthysuwannee.com/Home_Page.html.

The economic downturn continues to present unique challenges to our Health Department. While the demand for our services continue to increase, the revenue streams we rely on continue to decline. During the 2010-2011 fiscal year difficult choices were made in order to maintain efficient operations. We realized that it was no longer economically feasible to operate our satellite clinic in Branford. Although the clinic was closed on 7/1/2011, we continue to offer the same services to our Branford residents at our Live Oak location.

Despite many challenges, we strive to maintain quality, high-level services, live up to the expectations of our community and continue to prepare for a changing health care landscape. This necessitates that we continually assess the value and impact of services, find new approaches for carrying out our work, identify new resources, strengthen our collaborations and maximize efficiencies. We are committed to embracing future challenges with dedication, commitment and leadership.

I am proud of our dedicated and highly trained public health employees who provide compassionate, quality services to our community. Please join me in applauding our staff and partners for a job well done.

Sincerely,
Pamela M. Blackmon, RN, BSN, MPH
Administrator/Health Officer





DOH Mission, Vision and Values

Mission

To protect, promote and improve the health of all people in Florida through integrated state, county, & community efforts.

Vision

To be the **Healthiest State** in the Nation!

Values (ICARE)

Innovation: We search for creative solutions and manage resources wisely.

Collaboration: We use teamwork to achieve common goals and solve problems.

Accountability: We perform with integrity and respect.

Responsiveness: We achieve our mission by serving our customers and engaging our partners.

Excellence: We promote quality outcomes through learning and continuous performance improvement.

10 Essential Public Health Services

The **Essential Public Health Services** describe the public health activities that should be undertaken in all communities. These essential services are defined by the National Public Health Performance Standards Program (NPHPSP) and include the following 10 services:

1. Monitor health status to identify and solve community health problems.
2. Diagnose and investigate health problems and health hazards in the community.
3. Inform, educate, and empower people about health issues.
4. Mobilize community partnerships and action to identify and solve health problems.
5. Develop policies and plans that support individual and community health efforts.
6. Enforce laws and regulations that protect health and ensure safety.
7. Link people to needed personal health services and assure the provision of health care when otherwise unavailable.
8. Assure competent public and personal health care workforce.
9. Evaluate effectiveness, accessibility, and quality of personal and population-based health services.
10. Research for new insights and innovative solutions to health problems.



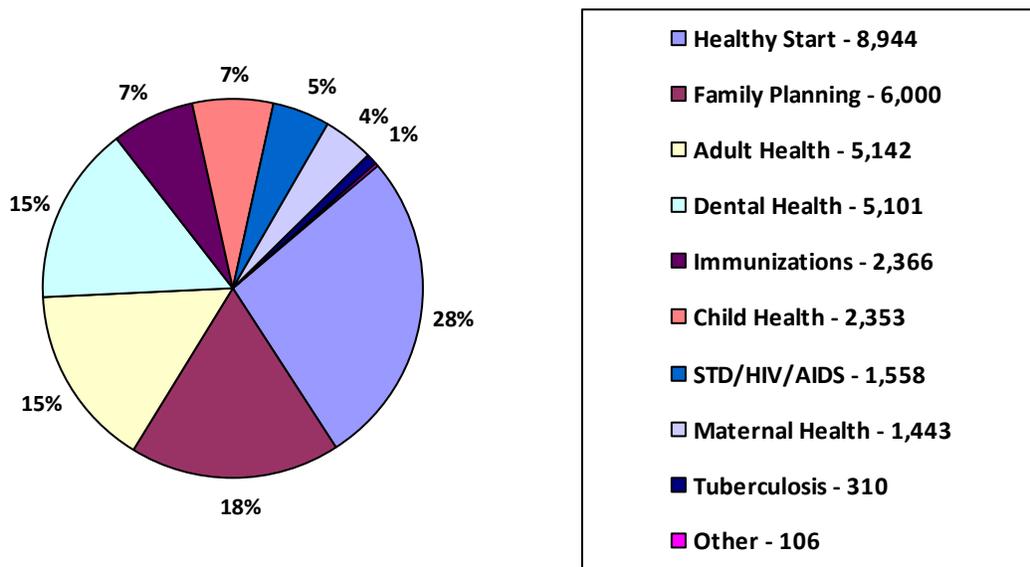
Public Health
Prevent. Promote. Protect.

Medical Services

The Suwannee County Health Department provides a variety of healthcare services to meet the needs of the people in our community. In fiscal year 2011 - 2012, the Suwannee County Health Department provided 33,323 medical services to 6,354 medical clients.

Medical Programs	Clients
Healthy Start	542
Family Planning	1,163
Adult Health	1,290
Dental Health	834
Immunizations	962
Child Health	715
STD HIV/AIDS	377
Prenatal Care	211
Tuberculosis	152
Other—Hepatitis (31) and Chronic Disease (77)	108
Total Clients Served	6,354

FY 2011-2012 Medical Services

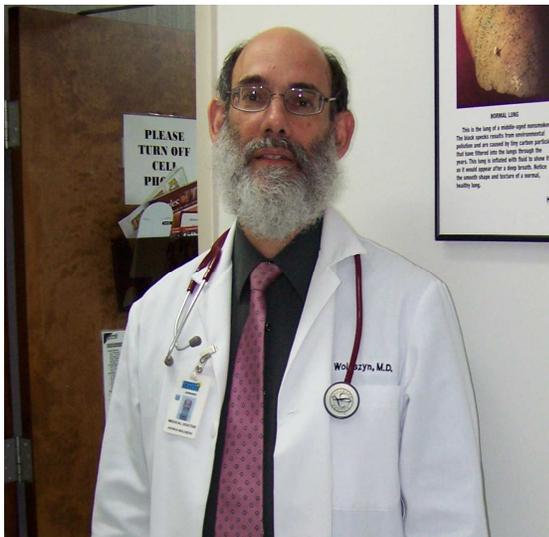


Medical Services

Primary Care

The Suwannee County Health Department has two full time physicians who provide adult and pediatric primary care services to residents. Charges for services are based on family size and income. Medicaid, Medicare and some private insurance plans are accepted.

Dr. Patrick Woloszyn and Dr. John Caroline provide primary care services and Dr. Woloszyn also serves as our Medical Director. Primary care services include acute care, chronic disease management, school, sports and employment physicals. Our primary care practice is very busy. In 2011-2012 7,495 primary care services were provided to 2,005 patients.



Patrick F. Woloszyn, MD
Medical Director



John M. Caroline, D.O.
Primary Care Physician

Medical Services

Family Planning

Family Planning services are available to females during their reproductive years who desire services to assist with planning or preventing pregnancy. Charges for these services are based on family size and income. Referrals for male and female sterilization services (vasectomy and tubal ligations) are provided depending on funding availability. Our Advanced Registered Nurse Practitioner provided 6,000 services to 1,163 clients during the fiscal year.

Family Planning Services

- Yearly exams for women
- Breast and cervical cancer screening
- Birth control methods and devices
- Natural family planning counseling
- Pregnancy counseling and testing
- Basic infertility services
- Family Planning care for new mothers
- STD counseling, testing, and treatment
- HIV/AIDS counseling and testing



Deanna L. Mericle,
Advanced Registered Nurse
Practitioner



Medical Services

Prenatal Care

Prenatal care is provided to eligible women at the Suwannee County Health Department in conjunction with the North Central Florida Maternal and Infant Care project at the University of Florida. Women who are medically low risk receive their prenatal care at the health department and deliver at Shands UF in Gainesville. Pregnancy tests and applications for Medicaid are available. Prenatal education is provided at the clinic. In Fiscal Year 2011-2012 the prenatal program provided 1,443 services to 211 clients.

Dental

The Suwannee County Health Department provides dental services to Medicaid eligible children and young adults between the ages of 4 and 20. Dental services available include exams, x-rays, cleanings, fillings, extractions and referrals for dental services. Our dental program provided 5,101 services to 834 clients during Fiscal Year 2011-2012. The dental program was without a dentist for five months during the year when our dentist left the department to take a position in private practice. We look forward to locating a new dentist and continuing to provide much needed dental services to the children and youth in our community.



Disease Intervention

Communicable Disease Control

The Communicable Disease program offers Tuberculosis (TB), HIV/AIDS, and Sexually Transmitted Disease (STD) services, as described below. The health department is also responsible for surveillance and investigation of reportable diseases or outbreaks in the community. The communicable disease control program provided 17 surveillance services and 54 Hepatitis services to 31 clients in 2011/2012.

Tuberculosis

Services available through the TB program include examination, testing, diagnosis, treatment, contact investigation and disease surveillance. TB medications are provided through directly observed therapy. The main focus of the TB program at the Suwannee County Health Department is to identify and treat residents with active and latent TB. During the year 152 clients were provided 310 services by the TB program.

STD/HIV/AIDS

Sexually transmitted disease (STD), HIV and AIDS services offered at the Suwannee County Health Department include examination, testing, counseling, treatment and contact notification services. In addition, confidential and anonymous HIV testing, counseling and partner notification services are available. Medication assistance is available to clients with AIDS through the AIDS Drug Assistance Program (ADAP). The STD/HIV/AIDS programs provided 1,558 services to 377 clients.

Reportable Diseases

The Epidemiology program is responsible for identifying, assessing and controlling the presence and spread of communicable diseases in Suwannee County. Currently, there are 98 communicable diseases that must be reported to the local county health department. Reports are submitted by laboratories, hospitals, physicians and other health care providers. When a communicable disease is reported in an individual, group, or cluster the Suwannee County Health Department conducts a thorough case and outbreak investigation.

Disease Intervention

Immunizations

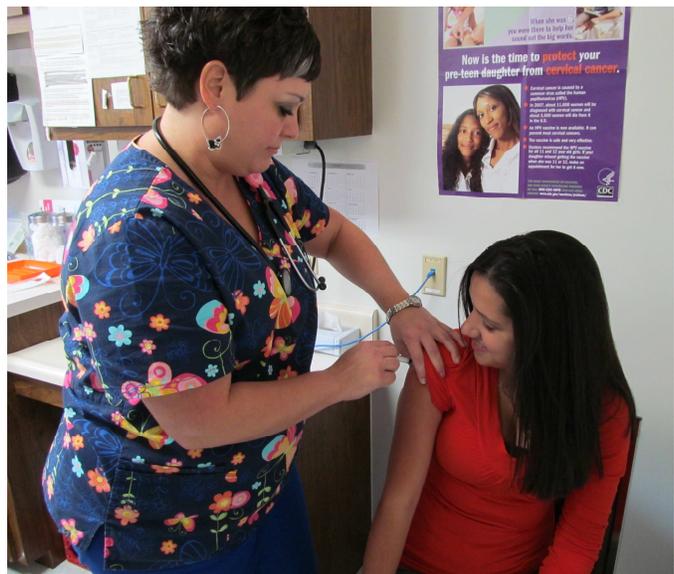
Millions of people have benefited from vaccines for more than two centuries. The history of vaccines and immunizations began in the 1790's with the creation of the world's first vaccine for smallpox. Public health professionals and the World Health Organization (WHO) rank immunization in the top ten health achievements of the past century. Vaccines protect infants, children, and adults from the unnecessary harm and premature death caused by a number of severe communicable diseases. Vaccination is the single most effective communicable disease prevention strategy.

The Vaccines for Children (VFC) program is a federal program providing free immunizations for children from birth through age 18. The goal of the vaccination program is to eliminate vaccine preventable illnesses through immunization.

It is also important for adults to receive recommended doses of vaccine throughout their adult life. The Suwannee County Health Department offers Hepatitis A, Hepatitis B, Tetanus/diphtheria (Td), Tetanus/diphtheria/pertussis (Tdap), Measles/Mumps/rubella (MMR), Seasonal Influenza and Shingles vaccines to adults for a fee.

The Suwannee County Health Department promotes immunizations during Kindergarten round-up, immunization month and community health fairs. The health department also serves as a resource for vaccination information to childcare facilities and physician offices.

The immunization program provided 2,366 services to 962 clients during the 2011-2012 fiscal year.



Prevention Programs

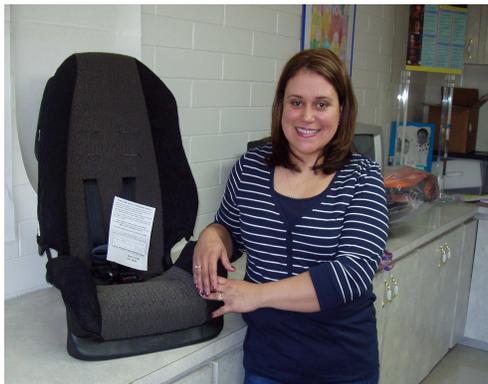
Healthy Start

Healthy Start is a voluntary program for all pregnant women and infants from birth to age three to ensure access to health care and promote a healthy outcome for mom and baby. Pregnant women and newborns in Suwannee County are screened for services. Risk factors are identified by the screens to determine what services might be needed. Healthy Start services are then offered to women and infants who enroll in the program. Services are free and there are no income requirements. The Healthy Start program provided 8,944 services to 542 clients.

Healthy Start services offered by the Suwannee County Health Department include:

- Home visits by a nurse or social worker
- Information about pregnancy and baby care
- Care coordination to assist in accessing needed services
- Education about having a healthy pregnancy and a healthy baby
- Help to quit smoking
- Childbirth education classes
- Breastfeeding education and support
- Parenting
- Health education - family planning, woman's health, nutrition and exercise
- Counseling services

The Healthy Start program offers car seats at a reduced rate for Medicaid and WIC participants. The car seat program is part of the Safe Kids program located in Gainesville.



Prevention Programs

School Health

The Suwannee County Health Department partners with the Suwannee County School District to provide preventive health services to Pre K-12 grade students. Services provided include medication administration, health appraisals, health counseling, health education, routine health screenings, and referral and follow-up of suspected or confirmed health problems. Consultations are also provided to students, teachers and parents. The Suwannee County Health Department employs one school health coordinator, RN, LPN and school health aide for the Suwannee County school system. The Suwannee County Health Department staff and the Suwannee County School Board staff jointly provided 94,001 services during 2011-2012.



Breast and Cervical Cancer Early Detection

During 2011/2012 69 Suwannee County women were screened for breast or cervical cancer through the Florida Breast and Cervical Cancer Early Detection Program. Women diagnosed with cancer through the Believe in Miracles program are eligible for Medicaid for treatment of their cancer. Medicaid eligibility for cancer treatment is a significant benefit of the statewide Florida Breast and Cervical Cancer Early Detection Program.



Chronic Disease Prevention

Chronic disease prevention services were provided by the Healthy Communities Healthy People grant through November 2011 when the grant funding cycle ended. The goal of this program was to reduce the devastating effects of chronic disease through health education and promotion. 35 chronic disease prevention services were provided to 77 clients in 2011/2012.

Prevention Programs

Outreach Activities

July 2011

Teen Outreach Program Lessons-Florida Sheriffs Boys Ranch

STD Lesson-Suwannee High School with 21 Century Grant Students

Community Health Assessment “Forces of Change” meeting with community partners at Camp Weed to evaluate factors that affect health demands in Suwannee County

August 2011

Community Health Assessment of key partners to complete the Local Public Health System Assessment

Legislative Tour of the Suwannee County Health Department with Representative Elizabeth Porter, Travis Hart, Legislative Assistant to Senator Dean, and local politicians.

September 2011

Teen Outreach Program

Community Health Improvement Plan (CHIP) presentation to community partners at the Dixie Grill

October 2011

Pink Day, Suwannee County Health Department-Staff wore pink in support of Breast Cancer Awareness

Tangles - Breast Cancer Event



Prevention Programs

Outreach Activities

November 2011

Environmental Health Supervisor presentation at the Live Oak Lions Club

January 2012

Teen Outreach Program presentation at School Health Advisory Committee meeting

February 2012

Bike Helmet Day with Live Oak Police Department at Lowes

March 2012

Family Planning ARNP presentation for Branford High School Parent Meeting

April 2012

Family Planning ARNP presentation for Branford High School Parent Meeting

Teen Health Fair at Suwannee River Regional Library, Live Oak

May 2012

Teen Health Fair, Branford High School

Teen Outreach Program facilitator hosted Parent Talk



Environmental Health

The Suwannee County Health Department's Environmental Health program provides a wide range of services, including septic tank permitting, septic inspections, water testing, nuisance complaint investigations, rabies control investigations, foodborne illness outbreak investigations and facilities regulation. Facilities regulation includes tanning salons, group care facilities, swimming pools and spas, mobile home and RV parks, limited use water systems and institutional food facilities. The Environmental Health team includes the Environmental Health Director and two Environmental Health Inspectors.

Rabies Control Investigations

Rabies is a virus transmitted from the saliva of an infected animal by a bite or a scratch. Rabies is a preventable disease that is almost 100% fatal if left untreated. To prevent rabies in humans and domesticated animals it is imperative that all animal bites be reported to the local health department. The health department and animal services work jointly on animal bites and exposures and quarantines. Some obvious signs of rabies in animals are nervousness, fever, excessive drooling around the mouth, and tremors.



Rabies Control Services 2011 - 2012

Type of Animal	Number of Services
Cats	25
Dogs	88
Raccoons	3
Skunk	1
Horse	2
Opossum	1

Environmental Health

Services 2011-2012

Onsite Sewage Treatment and Disposal System (OSTDS) 1,347

A permit is required when a septic tank is initially installed and when repairs are needed. Inspections are completed on septic pump trucks and land application sites and locations where septic tanks are manufactured. Annual inspections on septic tanks near the river that are below the ten year flood elevation are also completed by EH inspectors. This ensures the systems are working properly and helps protect the rivers.

Community Health Services ~ 257

- ◆ Food Hygiene
- ◆ Institutional Facilities
- ◆ Food borne illness outbreak investigations
- ◆ Group Care
- ◆ Adult Family Care
- ◆ Child Care
- ◆ Foster Home
- ◆ Schools (both public and private)
- ◆ Migrant Labor Camps
- ◆ Mobile Home / RV Parks
- ◆ Public Swimming Pools and Natural Bathing Places

Environmental Surveillance Activities 150

- Arbovirus Surveillance
- Rabies Control Investigations
- Sanitary Nuisance Investigations

Drinking Water Services ~ 133

- Commercial well inspections
- Community well inspections
- Private well water sampling

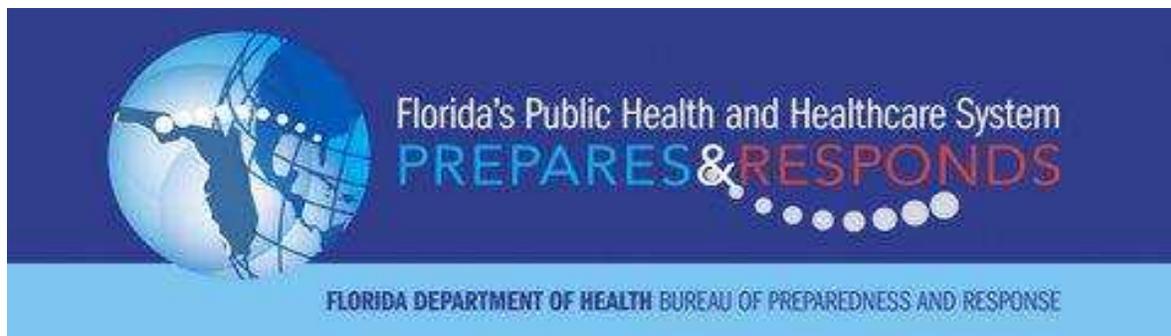


Public Health Preparedness

The Suwannee County Health Department shares a Public Health Preparedness Coordinator with the Lafayette County Health Department. The coordinator serves as the planning and training liaison between the health department and other county emergency response agencies. The coordinator assists the health department in preparing for the possible effects of a manmade or naturally occurring disaster, such as hurricanes, influenza pandemics, and bio-terrorism events through training and exercises.

The coordinator regularly conducts training exercises to test the viability of the health department's plans and ability to protect the public health. These training exercises are often "full-scale" and are designed to be as realistic as possible. They require participation by health department staff and the staffs of other emergency response agencies.

As Emergency Support Function (ESF) 8, the Suwannee County Health Department is responsible for managing all health and medical resources within Suwannee County during emergency situations. The responsibilities of the ESF8 are outlined in the Suwannee County Comprehensive Emergency Management Plan. The Suwannee County Health Department also coordinates with Suwannee County Emergency Management in the area of Special Needs clients. The health department maintains the Special Needs Shelter plan and assists with screening client records to determine medical suitability for shelter entrance.



Public Health Preparedness

Tropical Storm Debby was the largest public health preparedness event in 2012. This storm dropped 25” of rain on Suwannee County, overwhelming drainage systems and causing wide-spread flooding. An incident command system was established and the Administrator and Nursing Director manned the ESF8 desk at the Suwannee County EOC. In addition, health department staff operated a Special Needs Shelter during Tropical Storm Debbie and during the flooding from the storm.

The health department was forced to activate its COOP Plan due to the flooding from Tropical Storm Debbie’s continuous rain. As a result of the 25” of rain from the storm, the road leading to the Suwannee County Health Department was under an estimated 8 to 10 feet of water. This made it impossible for clients and health department staff to access the facility. As a result, the health department partnered with the Suwannee County School District and operated out of the Suwannee Elementary School for ten days. The health department was able to continue essential public health services during this time.

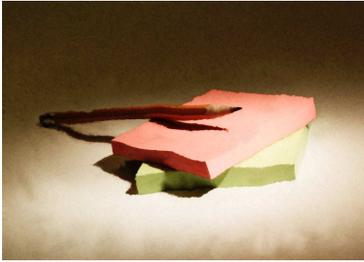


Business Office

General Services

The general services department includes purchasing, contract management, shipping and receiving. When possible, procurements are made from State contracts through a bidding process. All services and commodities are procured per the Department of Health policies and procedures and Florida Statutes.

Some services must be procured using a contract. The contract managers secure these contracts and conduct administrative and programmatic monitoring to ensure that services are rendered per the terms and conditions of the contract.



The health department has a dedicated receiving area for delivery of equipment, office and medical supplies. These deliveries are received by assigned staff.

Vital Statistics

The Vital Statistics office records resident births and deaths and issues certified copies of birth and death certificates. Birth certificates are available at the Suwannee County Health Department for anyone born in the State of Florida from 1917 to present. Death certificates are available for deaths that occurred in Suwannee County from 2007 to present. Photo identification is required to receive birth and death certificates. In fiscal year 2011/2012, the Suwannee County Health Department issued 4,096 birth certificates and 2,044 death certificates to Suwannee County residents. The health department's Vital Statistics office has been much busier since 2010 due to the required changes at the Department of Motor Vehicles.

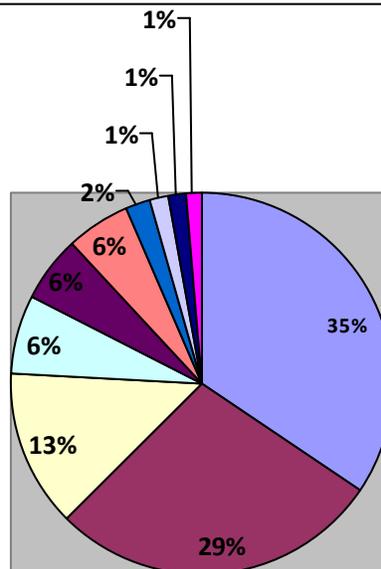
Business Office

Budget and Finance

The 2011/2012 Suwannee County Health Department annual budget was almost \$2.4 million. The health department receives financial resources from multiple sources. These include fees, grants and budget allocations from the County, State and Federal governments. Historically, State and Federal support had been the largest parts of the budget, however; a gradual decline in state and federal resources has been seen over the last several years and 46% of the 2011/2012 budget was generated by fees assessed for various health department services, including Medicaid, Medicare, 3rd Party Reimbursements, Environmental Health, Clinic, and Vital Statistics fees. The health department revenues support the delivery of the various services and programs including direct medical services, community health, environmental health, immunizations, vital statistics, communicable disease, public health preparedness, school health, and administration.

Fiscal Year 2011—2012 Financial Resources

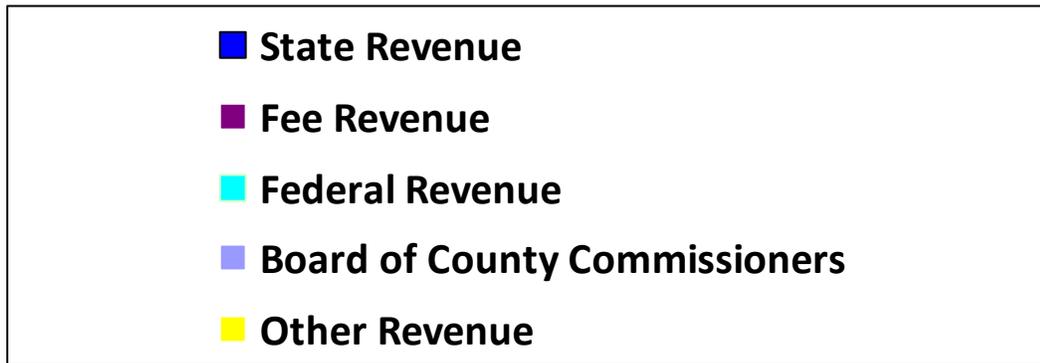
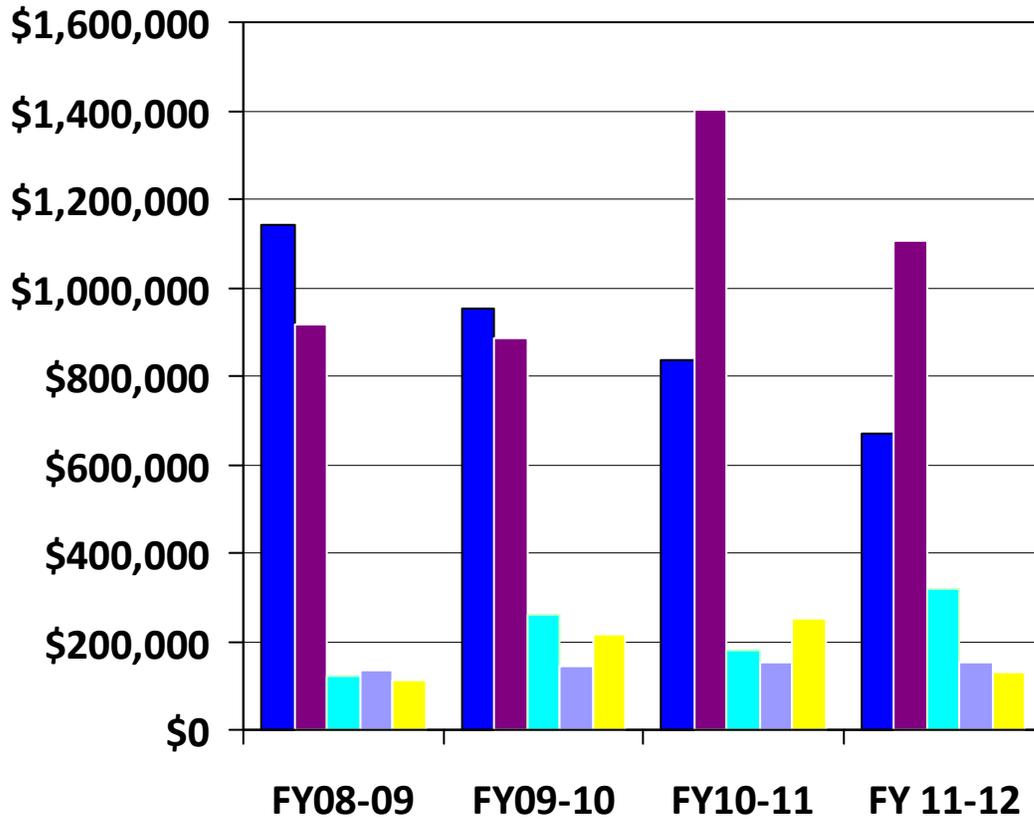
■ Medicaid - \$818,719	■ State Revenue - \$670,200
■ Federal Revenue - \$319,813	■ BOCC Revenue - \$154,654
■ Environmental Health - \$134,648	■ Other Revenue - \$131,472
■ Clinic Fees - \$49,758	■ Medicare - \$35,686
■ Vital Statistics - \$35,135	■ 3rd Party Reimbursements - \$32,044



BOCC budget based on County fiscal year Oct. 1—Sept. 30

Business Office

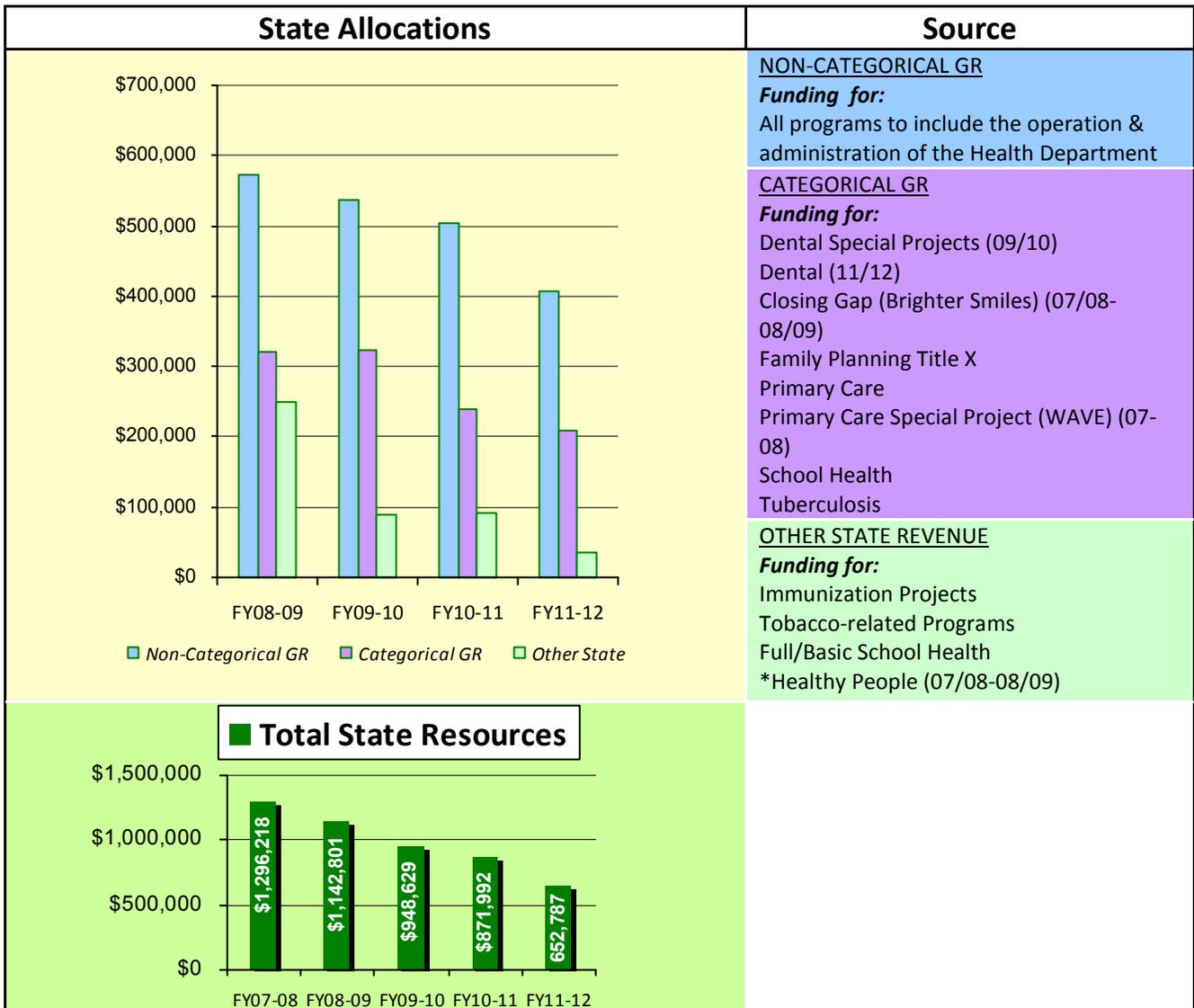
Resources by Category



Business Office

State Resources

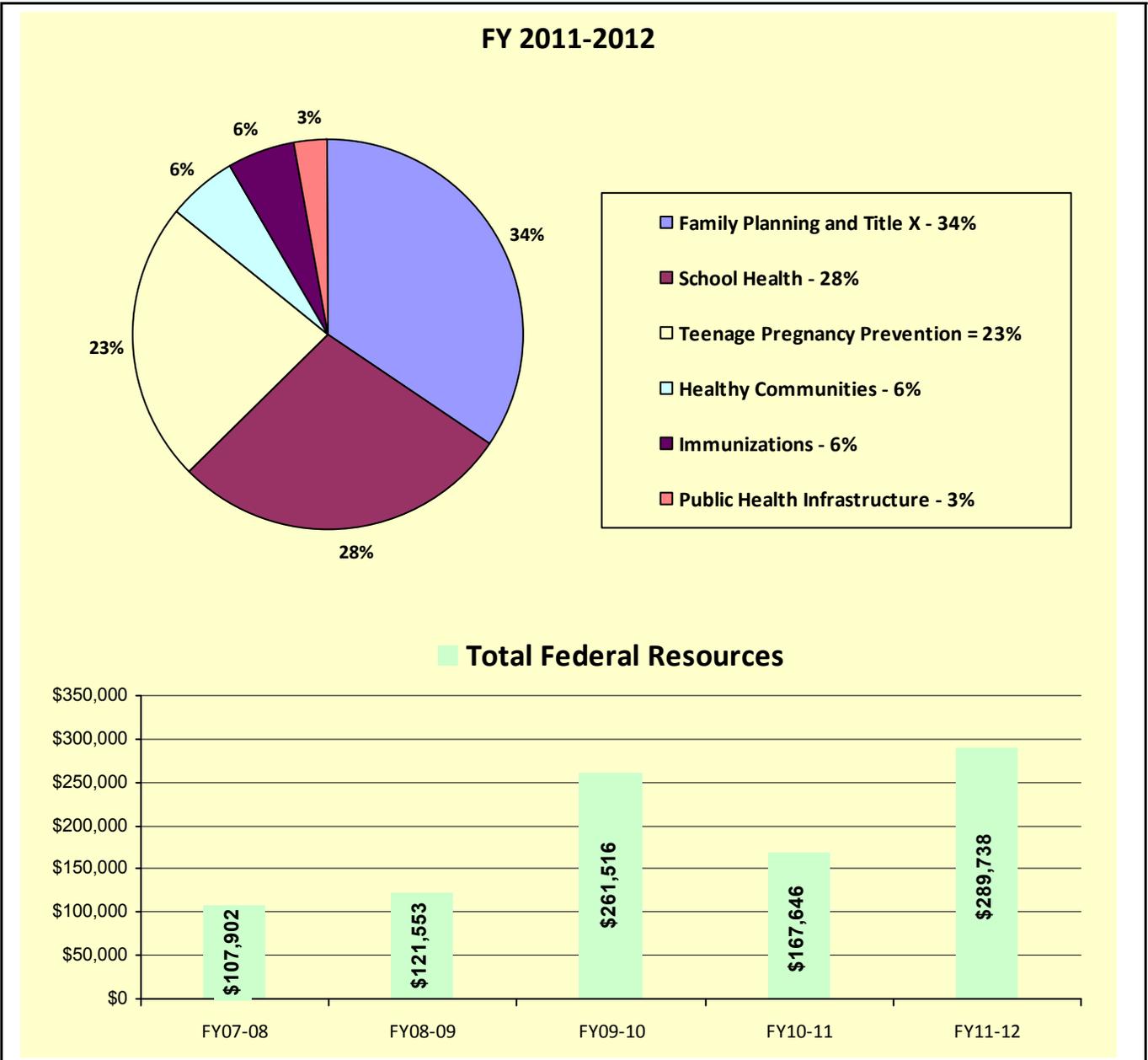
State resources comprised 29% of the Health Department's 2011/2012 budget. These resources are allocated from State General Revenue (GR) or other State appropriated revenue. GR is distributed as either Categorical or Non-Categorical. Resources from Categorical GR or other State appropriated revenue must be used for specific programs as identified on the Health Department's Schedule "C". Total resources provided by the State have declined for the last four fiscal years as can be seen in the tables below.



Business Office

Federal Resources

The Suwannee County Health Department receives Federal resources through allocation on the Schedule "C". The amount allocated to individual programs may vary from year to year as well as the specific programs funded.

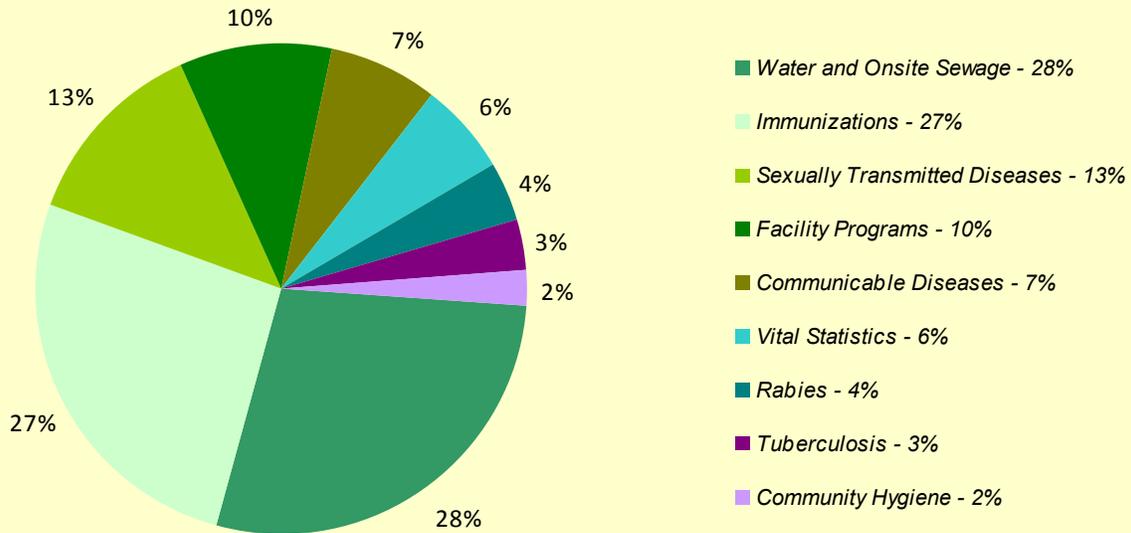


Business Office

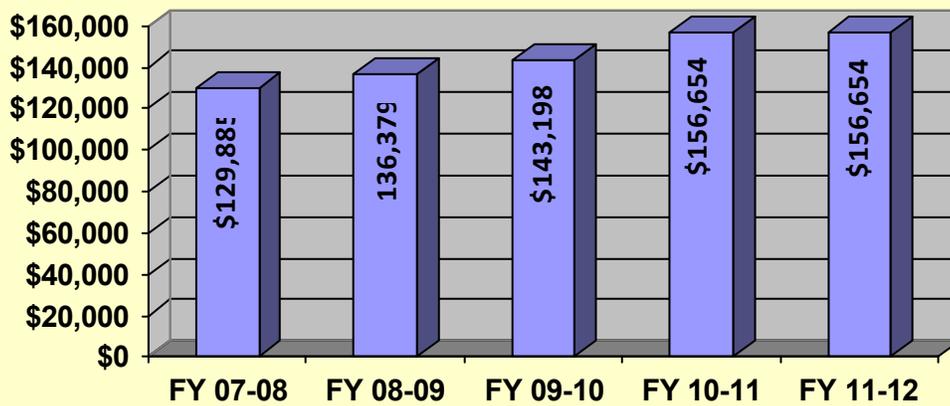
County Resources

Resources are provided by the Board of County Commissioners (BOCC) for programs approved in the annual County budget, as identified in the pie chart below.

Board of County Commissioners Program Priorities



Total County Resources



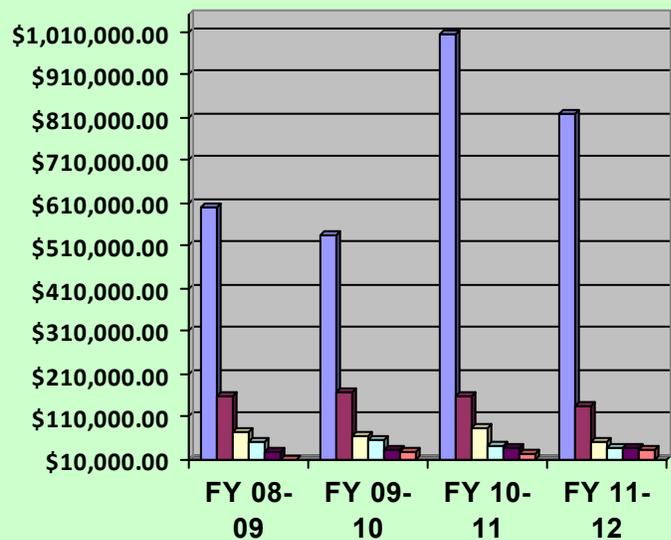
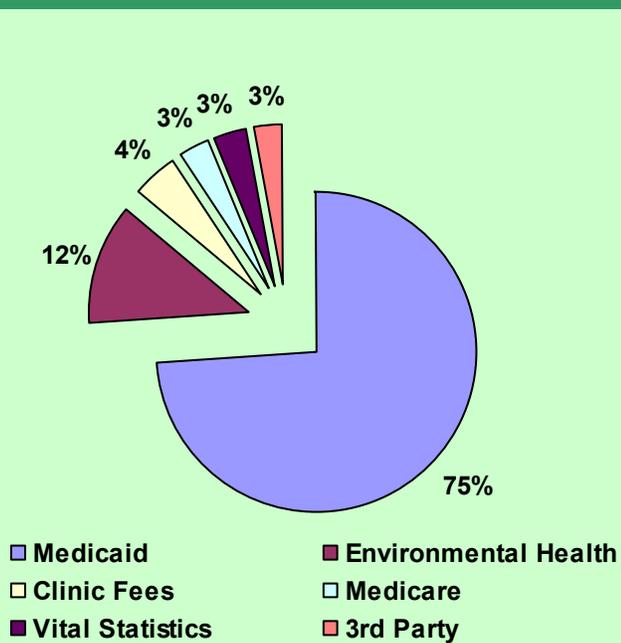
Business Office

Fee Revenues

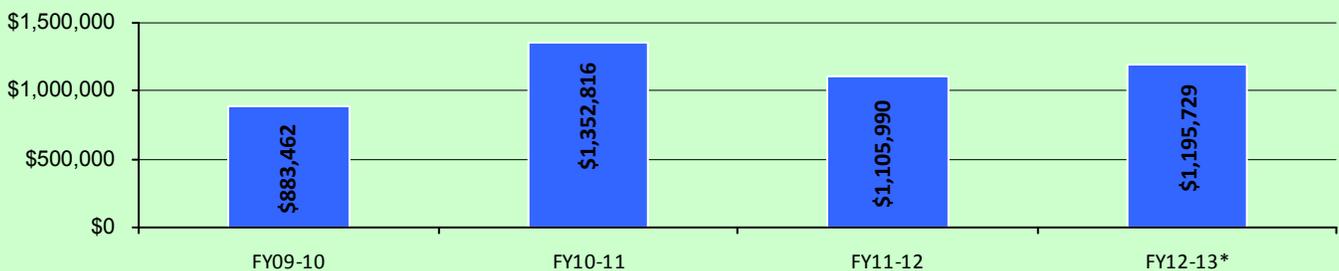
The Health Department charges fees and is reimbursed for some services. Non-medical fees are charged for permits and inspections obtained through the Environmental Health Department. The Vital Statistics office charges fees for certified copies of birth and death certificates. Medically-related fees are based on eligibility utilizing a sliding fee for patients without insurance. Third Party reimbursement is obtained if available. Medicaid provides reimbursement for allowable medical visits and services.

FY 2011-2012 • Fee Revenue

Fees by Source



Total Fee Revenue



*Projected FY 12-13



Suwannee County Health Department

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<http://www.doh.state.fl.us/chdSuwannee/index.html>

